

**Next Stage Care Limited Plan for Children's
homes 32 Polefield Road Prestwich M25
2GN**

· How many children would be accommodated?

Our children's home is designed for two children maximum at any one time

· What is the ratio of staff to children that is required, i.e. delivery model?

All needs can meet by 1 staff member per 2 children,

What is the likely level of need of the children accommodated, i.e. is there a focus on complex needs?

We aim to accommodate children who require a low to medium risk, depending on registered managers skill set will be EBD, LD or CSE.

· What is the likely shift pattern of staff, i.e. how many staff (management and care staff) would likely be at the premises at any one time and when would shift changes occur?

- Two care staff will work on 12 hour rotating shifts 7am until 7pm
- The registered manager will would work Monday to Friday, 9 am until 5pm or later if required

By keeping shift changes to standard times, we minimize disruptions (e.g., traffic, noise) to the neighboring properties, supporting positive community relations.

· What support officers would be likely to visit the property?

- Social Workers: Conduct statutory visits every 6 weeks..
- Educational and therapeutic work is usually held offsite
- Regulatory Inspectors: Ofsted or local authority representatives for inspections and quality assurance. These will occur on annual basis.

· **How would visits be scheduled and would staff/support-worker meetings take place at the property?**

- Pre-Scheduled Visits: All professional visits are arranged by appointment. These meetings are mainly off site or on Teams.
- Staff Meetings: full staff and team meetings are all held off-site due to sensitive information being discussed.

· **If residents are unable to participate in full-time, mainstream education, what educational support would be offered on-site?**

- Tutoring: will be arranged off site or on teams/zoom
- Virtual Classroom Access: We facilitate e-learning tools and resources where suitable.
- Community-Based Learning: We encourage use of local libraries, youth clubs, and supportive programs when appropriate.

· **Would therapeutic care be offered on site?**

We use external companies which have their own premises

· **Would case reviews take place on or off site?**

Off site or by teams

· **Are friends and relatives of residents able to visit at any time?**

No we use contact centres due to safeguarding

· **Will the property be OFSTED registered?**

Yes.

· **Are children ever left alone at the property?**

No this would be a breach of the care plan and a safeguarding concern.

· **Under what circumstances are children allowed to leave the property?**

To attend school, for activities, and visitation or contact visits, as would a normal family.

· **Would staff members be informed/aware if a child left the property?**

Yes. Constant awareness of the child's whereabouts is fundamental to our safeguarding. Staff ensure the child does not leave without permission or supervision. This level of supervision helps prevent any unexpected disruptions in the neighborhood.

· Is there a curfew?

There is no curfew as this is a breach of liberties, however the house is locked down at 10pm and all children are expected to be in bed by this time.

· What security provisions are proposed, e.g. security and access controls on doors?

- Secure Entry System: secure locks on external doors to prevent unauthorised entry.
- Window Safety: Windows fitted with restrictors if required, depending on risk assessment.
- Alarm Systems: Door alarms and sensors that alert staff if the child attempts to leave at unusual times.

These measures ensure safe operation and reduce the potential for unauthorised access, maintaining both the child's and neighbourhood's safety.

· Would CCTV be installed?

We may install external CCTV focused on entry points and shared areas around the property, consistent with data protection regulations (GDPR). Internal CCTV in bedrooms is not used unless in extremely specific safeguarding circumstances and approved by Ofsted. External CCTV aims to deter trespassing and reassure local residents about security and safety. The external CCTV is common in the neighbourhood with many residential properties opting to have installed these as a deterrence for burglary and other crime.

· How would local residents know how to raise a concern in the event of an issue?

- **Contact Details:** A dedicated phone number and email address for the home are made available to immediate neighbours or the local residents' association.
- **Complaints Procedure:** We operate a clear complaints policy, and local residents are welcome to contact the Registered Manager directly.
- **Community Engagement:** We encourage positive relationships with the neighbourhood and hold occasional open forums (if appropriate) to foster transparency and dialogue.

● How will the service work with other professional and voluntary services in the District?

Our approach involves:

- **Active Partnerships:** We partner with local health, education, and social care professionals to provide wraparound support
- **Multi-Agency Meetings:** Participation in relevant forums (e.g., child protection committees, local care networks).

- **Voluntary Services:** Liaising with local charities, youth clubs, and volunteer programs to encourage community integration and broaden the child's support network.
- **What contact has been made with local Social Services to establish the level of need for the home.**

We have engaged with local Social Services to discuss area-specific needs and the shortage of certain care placements. By offering a 2 bed or specialised solo provision, we fill a gap for children who require intensive support and cannot thrive in larger group homes. This helps meet the borough's demand for high-quality, therapeutic placements while ensuring a low-impact presence in the local community. In addition, there is a national shortage as detailed out in several reports on children's care home provision and even more so for small or individual care home provision.