

GOOD NEIGHBOUR & COMMUNITY ENGAGEMENT PLAN

Prepared on behalf of: Praveen Videlpap

Site address: 29 Cartmel Close, Unsworth, Bury, BL9 8JA

Application type: Full Planning Permission

Prepared by: Inhaus Planning, Suite Ra01, 195–197 Wood Street, London, E17 3NU

1.0 Introduction

This Good Neighbour and Community Engagement Plan has been prepared by Inhaus Planning on behalf of Praveen Videlpap in support of the application for Full Planning Permission for the change of use of 29 Cartmel Close, Unsworth, Bury, BL9 8JA. It sets out the practical steps the provider will take to ensure that the home operates as a considerate and responsible member of the Unsworth community.

The provider is acutely aware that neighbours of Cartmel Close have engaged substantively with this application and have raised concerns in good faith. This Plan is a genuine commitment, not a formality. The provider intends that the home will earn the confidence of its neighbours through consistent, transparent, and professional conduct.

2.0 Statement of Intent

The provider is committed to operating the home in a manner fully compatible with the character and amenity of Cartmel Close. With a maximum of two young people in residence, the home's daily presence in the street will be equivalent to that of a small family household. The property will be maintained to an excellent standard and will present as an ordinary, well-kept family dwelling at all times.

3.0 Initial Neighbour Engagement

Prior to commencing operations, the Registered Manager will write personally to all immediately adjoining residents, introduce the home and its purpose, and provide a direct contact telephone number and email address. The provider will offer to meet with any neighbour who wishes to discuss the home's operation in person. Honest, plain-language information will be provided about what daily life at the home looks and sounds like in practice, including the parking arrangements described in the accompanying Parking Management Plan.

4.0 Ongoing Contact and Communication

A named point of contact — the Registered Manager or designated senior staff member — will remain available to Cartmel Close residents throughout the home's operation. All contacts from neighbours will be logged, with the nature of any concern, the action taken, and the outcome recorded. This log will be reviewed monthly by the Registered Manager.

5.0 Community Reassurance Measures

The two young people will be supported to engage positively with the local community as part of their care programme. The property will be maintained to the same standard as any well-kept family home. Gardens will be kept tidy, bins presented in accordance with Bury Council's collection schedule, and maintenance undertaken promptly.

6.0 Conduct of Residents and Staff

All staff will act as positive role models. Outdoor activities will be supervised and managed with consideration for neighbouring properties. Noise within the property and garden will be managed to levels consistent with a family home. Smoking will not be permitted in any outdoor area adjoining a neighbouring boundary.

7.0 Parking and Site Management

Staff and visitors will at all times use the two off-street parking spaces on the private driveway wherever possible. The detailed arrangements for managing parking, including the brief daily changeover window during which one vehicle may park on Cartmel Close, are set out in the accompanying Parking Management Plan. Staff will be required in writing to comply with those arrangements as a condition of employment. The home will not contribute to obstruction of the footway, the turning head, or the carriageway.

8.0 Escalation and Resolution Procedure

Any concern not resolved informally through direct contact with the Registered Manager will be addressed through a formal complaints procedure. Complaints will be acknowledged within 48 hours and a written response provided within 14 days. The provider will cooperate fully with Bury Metropolitan Borough Council, Greater Manchester Police, and Ofsted should any concern be escalated.

9.0 Review and Ongoing Commitment

This Plan will be reviewed annually or sooner in response to any significant pattern of concern. Findings will be shared with the Council on request. The provider regards community engagement as an ongoing commitment and will remain available to meet with residents or community groups at any time.

10.0 Conclusion

This Good Neighbour and Community Engagement Plan reflects a genuine commitment to operating the home as a positive and unobtrusive presence in Cartmel Close. The two-place home will have a daily impact equivalent to that of a small family household. The accompanying Parking Management Plan provides the detailed operational framework for managing parking in a way that is considerate of neighbours and consistent with the constraints of Cartmel Close. Bury Metropolitan Borough Council is invited to conclude that the engagement and operational arrangements are comprehensive, proportionate, and appropriate.