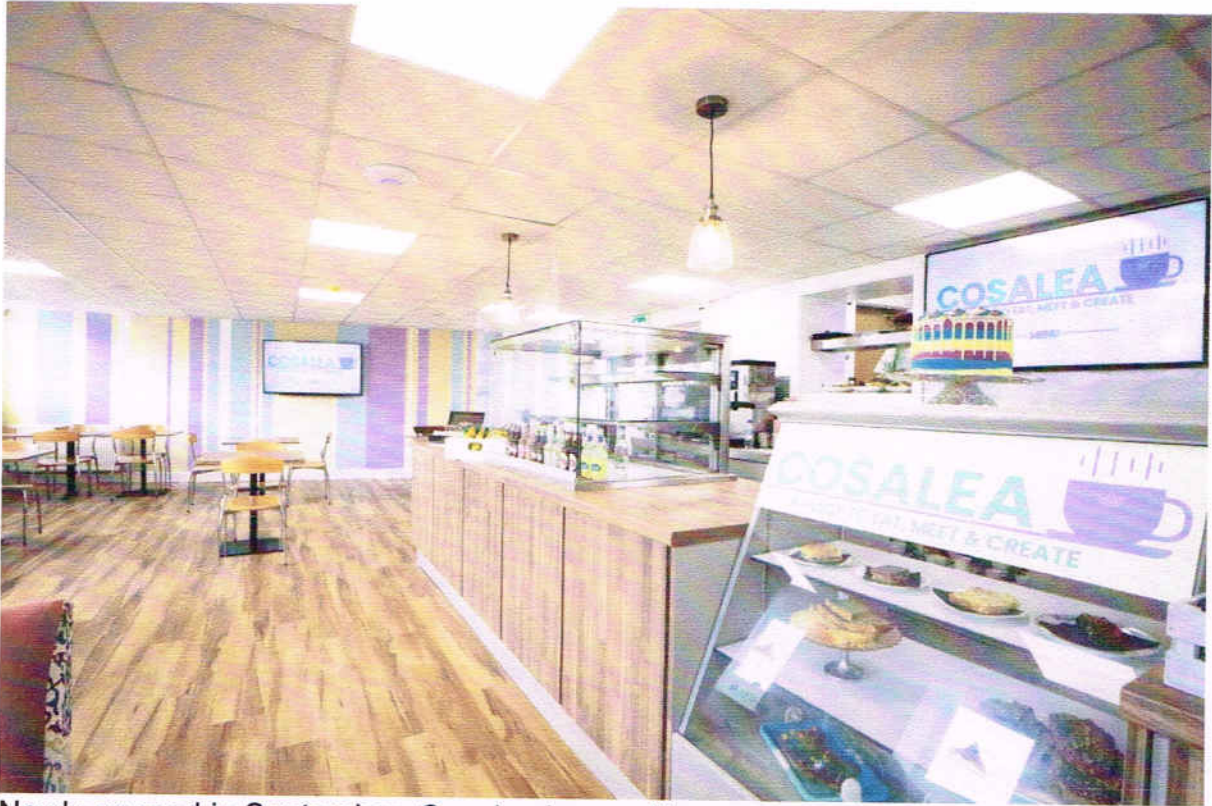


Walshaw Road Welcomes A New Community Cafe/Hub

• Your Local Bury - October 2, 2020



Newly opened in September, Cosalea is a multipurpose venue that offers both office and function space, with a delicious community style cafe being the star attraction.

Filled with the finest of the boroughs locally sourced, bread, cakes and seasonal fruit and vegetables, this cafe prides itself in supporting the local economy.

Lisa is not new to the business as she also successfully runs The Victoria in Walshaw. She said, "We started a brand new takeaway service at the Victoria during COVID so we could still supply our customers. Whilst it proved to be a great success, it was also a steep learning curve trying to implement efficient systems for our kitchen and online ordering. It's really helped me with the opening of Cosalea, as I soon realised that we needed to have a simple ordering system where customers can visit our own website and order direct for delivery or collect it themselves. We have now rolled out this simple ordering system in both the pub and Cosalea".

Keen to be involved with the local community their function room is already hosting Baby Moo sessions and becoming a Community Hub for meetings from local businesses.

And the unique name? Lisa explained to Your Local Bury that her family is the main reason why she strives so hard to achieve and to become a good role model for her children.

When creating her brand, she looked to her own daughters for inspiration and actually used an amalgamation of their three names to create 'Cosalea' as the name of her new venture.

A SPECIAL COLLECTION OF CASE STUDIES RECOGNISING A VITAL FRONTLINE SERVICE

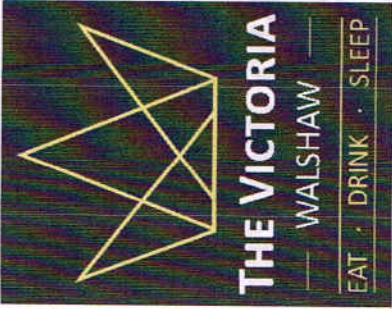


NACC

National Association of Care Catering

**meals onTM
wheels**

more than just a meal



THE VICTORIA

THE VICTORIA is a bar, restaurant and guest house located in Bury, Bury.

The allergen-accredited venue serves food seven days a week from midday and guests can enjoy a selection of tasty dishes from a classic pub menu, including cheese and onion pie, gammon and steak, with choices for vegetarians and vegan and all dietary requirements catered for. Entertainment is also on the menu at The Victoria, ranging from sports viewing and pub quizzes to regular live music and a music matinee.

An important part of the local area, The Victoria supports the community in many ways – from sponsoring local children's football teams and arranging litter picking to dog Christmas parties! All members of the team are also allocated one paid day a year to volunteer in the community. This focus on the importance of community spirit scooped The Victoria the *Community Impact Award* at the *Made In Bury Awards 2018*. In the same year the venue was also a finalist in the *Great British Pub Awards*.

THE IMPACT OF COVID-19

- Lockdown saw the instant closure of pubs and hospitality
- The Victoria set up a takeaway delivery and collection service
- Closure of The Victoria meant that those that used the venue to socialise and meet others were potentially isolated
- Changing Government guidance, restrictions and social distancing had to be managed and adhered to

"We will continue to help in any way we possibly can. We are still working with Eat Well MCR to provide meals each week and we are still offering our takeaway service as we understand that everyone is at a different stage of the journey of the pandemic and may not be ready to eat out again just yet."

Lisa Moore, The Victoria

THE VICTORIA'S RESPONSE

- The team decided that as the facility was open for takeaways, there was an opportunity to use it to also help others
- The Victoria collaborated with the charity Meals for the NHS to provide meals for NHS staff
- The team also worked (and continues to work) with the charity Eat Well MCR to provide meals each week to NHS staff and the vulnerable in the community
- Donated a free fish and chip supper to a mental health ward in the local hospital for staff and patients to enjoy together
- Donated takeaway burgers to local hospital radio station volunteers
- Community contribution went beyond meals and the team reached out to the isolated in the community to make sure they were all ok
- Connected with the local church to find out if there was anyone that would benefit from a free meal – either because they needed it or as a treat to show they are not alone
- Donated toiletries to a local nursey that was giving care packages to Covid patients
- The Victoria's community response was operated entirely by its team
- Social media was used to raise awareness of the team's activity
- The team followed and stuck to Government guidelines to keep everyone safe – from team members to those they were supporting
- For VE Day, The Victoria displayed the community decorated bunting, put on a virtual music matinee and distributed celebration cakes to care homes, veterans and those that were socially isolated.

POSITIVE RESULTS

- The Victoria successfully used its facilities and team's talents to continue to help the community
- 1500+ meals provided for NHS staff with Meals for the NHS
- Approx. 80 meals a week for NHS staff and vulnerable with Eat Well MCR
- Supported local hospital to show appreciation and boost morale
- The Victoria's presence in the local community was put to good use:
 - Helped relieve the isolation of many by reaching out and talking to them
 - Built relationship with local church to extend support
 - Central role played in the VE Day celebrations
- Team operated in a Covid-secure way for all concerned
- Great feedback received from everyone helped by The Victoria
- Since reopening, some nurses from the local hospitals have dined at The Victoria to show their appreciation
- A hugely rewarding project for the team who relished the challenge of looking at new ways of operating and helping people
- The support of the community continues:
 - Weekly meals still provided through Eat Well MCR
 - Takeaways still offered to those not yet ready to eat out – e.g. those shielding
 - New baby massage class set up for mums who gave birth just before or during lockdown to help them connect with other mums



The Victoria Walshaw – Community Impact While in lock down.

Helping our Community During Lockdown

Here at the The Victoria, the local community is at the heart of everything single thing we do - being there for our customers is what we love and what we do best. Whilst we've missed welcoming everyone to our usually busy bar and restaurant, being together in spirit has really kept us smiling through these difficult times.

Alongside our new famous Sunday Roast deliveries and take away service, here's a flavour of what we've been up to!

Supporting the NHS

Like everyone else, we've wanted to show our gratitude to the fantastic NHS. We are proud to have raised over £1200 to date for NHS Charities Together from the sales from our take away service. We have also donated various goodies to the staff and patients at Fairfield Hospital, including our famous fish supper and an iPad, enabling patients to stay in touch with their friends and relatives during this difficult time.

In addition to this, we've cooked and delivered over 1400 meals for local hospitals in conjunction with Meals for the NHS and welcomed frontline NHS staff, needing to self-isolate, to stay in our guest accommodation free of charge.

Helping those in need

Recognising the devastating impact this pandemic has had on so many members of our community, we have provided more than 200 meals in conjunction with Eat Well MCR, a crowdfunding hospitality collective set up to provide food to people in our area adversely affected by COVID-19.

We have continued to support our Charity of the Year, Annabelle's Challenge, the local based charity for Vascular EDS by acting as a collection point for their "7 Sack Challenge".

Celebrating with our community

Although we couldn't be together, we felt honoured to be able to celebrate VE Day with our community. Our Virtual Music Matinee held over Facebook was a great success and 75 Cake Selections were distributed to care homes, veterans and to those who are socially isolated to help them feel part of the celebrations.

As well as supporting our community through this unprecedented time, our community have been there for us too – huge thanks go out to everyone who helped us to decorate VE Day bunting to decorate the outside of The Victoria and to each and every customer who has supported us by using our take away and delivery services.

BUSINESSES IN LOCKDOWN

The Victoria Walshaw

From bringing the Vic to the Village, to a Takeaway Restaurant.

Proprietors Lisa and Richard Moore have worked tirelessly to build a business that serves the heart of the community. However the recent Covid-19 events have seen the whole country sent into lockdown, causing many businesses to close. Pubs & restaurants have been particularly hit hard so Lisa and Richard turned to our love of great quality food to try and keep their business going.

In a recent interview with Lisa, our reporter Fay Turner found out more...

The Victoria pub and restaurant has diversified to a takeaway? What made you look at going down that path?

We felt like we couldn't just sit back and do nothing and we couldn't see any return to the normal in the foreseeable future either. So we had to look at ways to serve our isolated regulars, the wider community and to bring some of our staff back from furlough. So we started to provide our restaurant quality food as a takeaway service from Wednesday to Sundays.

Is running a takeaway much different than running your pub and restaurant?

Yes, we had to work out a whole new system of how to work from taking orders, the kitchen and presentation and now we are even looking into how we package and making sure we are environmentally friendly. The feedback has been great and we are even getting people sending pictures of their food and saying how lovely it looks and tastes.

You had a whole host of live entertainment and events that have had to be cancelled this year. Have you managed to host any events?

We have! Two nominated care homes; Elizabeth House and Sunny bank celebrated VE Day through our May Music Matinee where we provided a virtual link of live entertainment and provided cakes for them all to enjoy. We also donated a Fish and Chip supper to Ramsbottom ward after providing them with an iPad so that patients could talk to their families who were unable to visit and for dementia patients to use as stimulation.

Your efforts haven't stopped there. What else have you done within the community?

A percentage of our takings have been donated to the NHS Charity trust and to date we have raised £700. We are on a rota to provide meals for hospital staff within North Manchester, Bolton, Fairfield



hospital and Rochdale infirmary and are also part of Eat Well Manchester an initiative that provides meals for food banks and hospitals. This Saturday, stars from Coronation Street will see them auction off their donated memorabilia to raise funds for this much needed charity.

And moving forward ...What does the future hold for The Victoria?

We don't intend the coronavirus to reduce all our hard work and are constantly listening to the government regarding restrictions and safety. We do have two beer gardens but there are currently restrictions on use of the facilities, so we have to try and get around that and we are looking at perhaps streaming our live music. But for the moment we are just trying to let everyone know about our delicious Restaurant Takeaway!

The full tasty takeaway menu can be seen on page ...

Community

We believe a local pub and restaurant can offer a lot more than great service of drinks and food, therefore, we are keen to support our community where we take a proactive role in engaging in community initiatives and charitable work.

It's our aim of being the heartbeat of the village of Walshaw and the surrounding area, it is important that we listen to the local community, our customers and our employees, who may suggest ways in which we can support. Some of the ways in which we aim to enhance the lives of those in the local area are;

1. Delivering work experiences such as Apprenticeships and local recruitment.
2. Fundraising for a local charity.
3. Providing one day per year paid for volunteering activities.
4. Donating food surplus to local food banks.

Other suggestions are also welcome and will be considered.

Our ultimate goal is to provide a positive impact within the local area where we encourage employees to regularly take part in volunteering/community projects.

Many of our employees are local and are members of the Walshaw community and so, what better way to build long-term relationships with others in the area through your work and volunteering.

EMPLOYEE VOLUNTEERING POLICY

The Company's volunteering policy sets out its position on giving employees the opportunities to become involved in volunteering projects and take an active part in the local community. The Company encourages at least one day of volunteering leave per year where this day will be paid.

If you have an opportunity for us to further develop our involvement, or feel your organisation or someone you know could benefit from our work in the community please feel free to contact us.

Please email Lisamoore@thevictoriawalshaw.com

Part of our vision at The Victoria, Walshaw is to be a Community Hub. Throughout COVID-19 We helped support the wider community, while still serving our new famous Sunday Roast deliveries and take away service, here's a flavour of what we've been up to!

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Annabelle's Challenge

Annabelle's Challenge is the UK charity for Vascular Ehlers-Danlos Syndrome (vascular EDS), a rare life limiting genetic disorder.

We raise funds for research, awareness campaigns and offer support and advice for people living with the condition.

Visit the Annabelle's Challenge website [here](#)

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[View more here](#)

Crafty Catch Up

Meets on the second Saturday of each month

Recently the Craft Club supported us with the decorations for Christmas; designing & making decorations for some of our Christmas trees and the Christmas Crib display.

Each month at Craft Club local crafters bring along their current project and work alongside other crafters. Please contact Val Hacking valhacking@gmail.com or [click here](#) for more information.

Christ Church Walshaw

We have joined together on numerous occasions with the Church already; the Baby & Toddler group made decorations and decorated one of our Christmas trees and the Choir joined us at our Christmas Light Switch on and lead the community in the singing of Carols. Staff from The Victoria look forward to attending this year's Carol Service, where we will be providing refreshments at the end of the service.

For more information on this or any other church event visit their website christchurch-walshaw.co.uk or Email office.ccwandsse@gmail.com

[Welcome to Richard & Lisa' - Click Here](#)

[More Pictures Here](#)

Dog Friendly

We have been working with Stay N Play Doggy Daycare for the last 12 months. We host an annual dog Christmas party for owners and their fur babies to enjoy some real family time with all the family. This year our Christmas party with our famous dog themed quiz happened on the 14TH of December 2019.

[Dog Christmas Party Pictures Click Here](#)

Website: www.staynplaydoggydaycare.co.uk

Book Club

Meets on the third Tuesday of each month

Please contact Val Hacking valhacking@gmail.com or [click here](#) for more information.

Afternoon Musical Matinee

First Tuesday of each month (except August) Enjoy a wonderful afternoon of entertainment featuring songs from the world of Musical Theatre, the Silver Screen, Jazz, Sing-a-long Classics AND more.... £5 including coffee/tea and a fabulous selection of cakes.

[View Poster](#)

Bury Awards Sponsor

TERRI WILD our 2019 Teaching Hero Award Winner.

Website: <http://www.prideofbury.co.uk/>

Defibrillator

The general public can access the devices by obtaining the code from the emergency services or the number on the cabinet. They could also be used by the emergency services, such as first responders and the air ambulance. There is no charge to anybody needing to use either piece of equipment. They are there for the public in an emergency; they are simply there to help save lives.

Annual Christmas Light Switch

Each year we light up the Village of Walshaw.

This year we created our own Christmas Markets, with outside food being serviced by our head chef Haydn Driver, which went down a treat...

Our friends from Christ Church Walshaw Joined us while we start advent in style by singing some great carols around the Christmas tree.

Father Christmas attended with a little gift for each child. [Click here for more pictures](#)

[Breakfast with Santa pictures click here](#)

Walshaw Black Cats Under 11

The Victoria Walshaw are proud sponsors of Walshaw Black Cats under 11's football team

Walshaw Panthers

The Victoria Walshaw are proud sponsors of Walshaw Panthers under 10's football team.

[Loading Gallery...](#)