



Management Plan

Introduction

Our ethos at Ava House is focused around providing a bespoke therapeutic care package, following a model of PACE, which enables young people to thrive in an environment that feels nurturing, warm, and safe. The environment will be created by a qualified and experienced staff team that will have high values of unconditional positive regard and a fantastic knowledge of current issues that vulnerable young people face. Through this, excellent working relationships will be formed which will allow the young people to make informed choices and achieve positive outcomes. The team at Ava House will work with the young person as long as necessary to meet their identified individual needs and it is expected that the young person will stay in placement on a long-term basis in order to achieve positive outcomes.

The young people will receive bespoke care where they are treated as an individual. They will be actively encouraged to become a positive member of the local community whilst assisting them to develop the skills to live independently and develop resilience to allow them to be able to cope effectively with significant life changes.

We will aim to ensure that the young people's physical, emotional, and psychological health needs are met through effective placement planning, key working and identifying appropriate support. We will ensure that staff members and key workers consult with the young people about their health needs so that they understand key health risks and begin to take responsibility for their own health leading to a reduction in behaviour and decision making that would have a negative impact on their health such as smoking or alcohol/substance misuse.

Positive contact with family and other significant individuals that are important to the young person will always be supported and facilitated as we believe it is imperative to develop a strong sense of self-identity.

We will ensure that the right educational placement is sought for the young person and that they are fully supported and equipped to have excellent attendance and achieve to their full potential based on their ability at the point of placement. We will also ensure that when we work with education placements and schools we will positively advocate for the young person at all stages.

The registered manager/deputy manager will ensure that the young person's views are considered with regards to the development of staff and the home. The views and opinions of other professionals, family members and wider stakeholders will also be considered on all aspects of care to ensure there is a holistic approach and understanding that will in turn lead to more positive outcomes.

Scale of the Home

Ava House is a self-contained property based in a safe, residential area of Kersal, Salford. The home has an openly planned kitchen and diner, with a separate lounge and a garage attached to the side of the dwelling. Two bedrooms will be used as offices and two will be used by occupants, while the smaller two rooms will be used for storage. The dining area is spacious and has a table for mealtimes. The home has a bathroom on the first floor with a bath, toilet, shower and sink, and two bedrooms with ensuites (including second floor). There is parking on the private driveway for up to 3 cars with additional on street parking available.

Blyton Lane is based within the residential area of Salford, c.4km North of the Centre of Manchester. The site is highly accessible by public transport from Oaklands Road and Littleton Road which provide connections between Salford Shopping Centre and Shudehill Interchange. Ava House is located on Blyton Lane which runs through a residential estate and has a speed limit of 20mph.

Kersal has a population estimated to be around 13,000. Kersal Wetlands dominates the landscape, which has footpaths throughout. The area has Longdon College, Manchester Training College and Pendleton Sixth Form College for further education. There is also Manchester Maccabi Community & Sports Club a short distance from Blyton Lane which accommodates a range of community activities. Bury Old Road / Cheetham Hill Road high street is a short distance from the site which boasts a variety of shops and restaurants.

Operational Information

There will only be a maximum of 2 young people residing at Ava house at any one time.

In total, there are 6 Core Staff, 2 Waking night 3 Bank Staff, one Deputy Manager and one Manager that work in Ava house, with two staff present at most times.

The shift patterns consist of 10am -22.00hrs each day and include sleep in shifts. Waking nights start at 22.00rs until 10am, mainly on a 2 on 3 off rota basis. There is ample parking on the site to accommodate staff.

The Manager is in the home Monday to Friday 9 – 5pm. The Deputy Manager follows the shift pattern in addition to admin days in the home. Staff will be available within the home to respond to any issues that may be raised by neighbours. The home has sought to build good relationships with the immediate neighbour and has ensured that they have the relevant phone numbers to contact the home as well as the Managers' and Director's phone numbers.

Procedures are in place for any anti-social, criminal behaviours. The police will be called in any event of an incidents that require police involvement, as with any residence with or without onsite care. In addition, staff have completed behavioural management training along with mandatory training to meet the needs of the individual child/young person, which limits the need for any external involvement from authorities.

The local PSCO visits the home regularly to talk to the young person and will come to the home on request. Each child/young person has their own individual MFH plans/protocol which are adhered to by staff in order to keep them safe. There are care plans, placement plans, risk assessments, behaviour plans and assessments in place to further ensure that the child/young person is kept safe from harm and assists in preventing the child/young person from carrying out any anti-social behaviour.

Should a child/young person become consistent in any behaviours that might affect the neighbours and local community, the manager would potentially have to move that child/young person on to a more suitable placement.

There are a range of activities provided to keep the child/young person active and busy, so that they do not become bored. Education is promoted as a priority. Any new young person being admitted to the home will be correctly matched and an impact risk assessment will be carried out to ascertain the suitability of the area and if the needs of the child/young person can be met.

To conclude Ava House is in an ideal location to keep children/young people safe. Measures will be put in place to ensure communication with neighbours and the community are effective.

The impact risk assessment was carried out for the suitability, and this is key in ensuring that the child/young people will thrive and become valued members of society. Staff will adhere to the companies/homes policies and procedures along with the young person's plans to ensure that the young person is kept safe from harm and that the child remains settled within the home.

The young people have a team of professionals that work with them to further underpin the work staff are required to deliver. This support goes beyond that of a Use Class C3 dwelling. It provides comfort that key measures are in place to support a healthy environment for valued young members of our community who require some additional support.