

CARE MANAGEMENT PLAN

Prepared on behalf of: Praveen Videlpap

Site address: 29 Cartmel Close, Unsworth, Bury, BL9 8JA

Application type: Full Planning Permission

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1.0 Overview of the Home and Ethos

This Care Management Plan has been prepared to accompany the application for Full Planning Permission for the change of use of 29 Cartmel Close, Unsworth, Bury, BL9 8JA to a children's residential care home. The home will accommodate up to two young people aged 8–17 years identified by a commissioning local authority as requiring a small-scale, therapeutically informed residential placement.

The provider's ethos is grounded in relational care and trauma-informed practice, consistent with the framework set out in Working Together to Safeguard Children (2026). Looked-after young people with EBD and SEMH needs have frequently experienced adverse childhood experiences, attachment disruption, and placement instability. The home is designed to offer a consistent, predictable, and nurturing environment in which young people can build trust, develop emotional resilience, and make meaningful progress toward stability and eventual independence.

The deliberate choice of a two-place model reflects a principled commitment to the most intensive form of residential support available within a group living context. With a maximum of two residents, staff are able to invest deeply in individual relationships, the physical environment closely mirrors a family home, and the peer escalation dynamics that can undermine therapeutic progress in larger settings are entirely absent.

All aspects of the home's operation will be governed by policies and procedures developed in accordance with the Children's Homes (England) Regulations 2015, the Quality Standards for children's homes, the Children Act 1989, and Working Together to Safeguard Children (2026). The home will be registered with and regularly inspected by Ofsted.

2.0 Staffing Structure and Operational Management

The home will be led by an experienced Registered Manager holding or working towards the Level 5 Diploma in Leadership and Management for Residential Childcare. The Registered Manager bears overall responsibility for the safe and effective operation of the home, regulatory compliance, staff supervision and development, and communication with commissioning authorities.

2.1 Staffing Presence

The home operates at a minimum 1:1 staffing ratio at all times. With two residents, this means a minimum of two waking staff members are present simultaneously during the day, providing each young person with dedicated individual support. At night, the dedicated sleep-in room on the first floor is occupied by a waking night staff member, with the adjacent staff room providing a management and handover space for the incoming team.

2.2 Shift Patterns and Continuity

Staff operate on extended waking shifts of 24 to 48 hours. This model maximises relational continuity for young people by reducing the frequency of handovers. Research and practice evidence consistently identify relational continuity as one of the most significant factors in achieving positive outcomes for

children in residential care. Handovers are conducted through a structured process ensuring complete transfer of all relevant information between outgoing and incoming team members. The net effect is that Cartmel Close will see, at most, one staff changeover per day, typically during off-peak hours.

3.0 Care Delivery Model

3.1 Individualised Care and Placement Matching

Prior to any placement, the Registered Manager undertakes a thorough pre-placement assessment of the young person's needs, background, and risk profile to ensure appropriate matching. This includes review of all available documentation, consultation with the commissioning social worker, and where appropriate direct communication with the young person and their family.

Each young person's individual care plan is prepared in accordance with Regulation 17 of the Children's Homes (England) Regulations 2015, setting out assessed needs, desired outcomes, health and education arrangements, and known risks. Care plans are reviewed at a minimum of every six months or sooner following any significant change in circumstances.

3.2 Keyworking and Support

Each young person is allocated a dedicated keyworker who serves as their primary relational anchor within the home. The keyworker maintains the care plan, facilitates life story work, supports family contact, attends statutory reviews and education meetings, and advocates for the young person's interests. In a two-place home, the depth and consistency of the keyworking relationship is significantly enhanced by the intimate scale of the provision.

3.3 Education and Daily Structure

The home works proactively with local education providers, virtual school heads, and educational psychologists to secure and maintain appropriate educational placements. For older residents approaching the upper end of the age range, further education, training, or employment support is coordinated in partnership with the commissioning authority and pathway planning team.

The daily routine provides predictability and safety through a consistent structure of mealtimes, bedtimes, leisure, and education, with appropriate flexibility for individual needs and the developing independence of older residents.

4.0 Therapeutic and Health Support

The home maintains close links with each young person's GP, CAMHS, community nursing, and any specialist therapeutic practitioners. Health appointments are supported by staff and recorded in the young person's personal health record.

All staff receive training in adverse childhood experiences, attachment theory, and the neurobiology of trauma, consistent with the trauma-informed approach required by Working Together to Safeguard Children (2026). This informs every aspect of how staff communicate with and support young people. Where therapeutic intervention is identified in a young person's care plan, the home coordinates access through the commissioning authority and relevant health professionals.

5.0 Safeguarding and Risk Management

Safeguarding is the paramount concern of the home, in line with Working Together to Safeguard Children (2026). The Registered Manager serves as the designated safeguarding lead, ensuring all staff are trained to at least Level 3, that the safeguarding policy is current, and that any concern is acted

upon without delay in accordance with Bury's local safeguarding procedures.

All staff hold a current enhanced DBS check with barred list clearance before commencing employment. The home maintains a single central record of all checks in accordance with the Children's Homes (England) Regulations 2015. Individual risk assessments are maintained for each young person and updated following any incident or change in circumstances.

6.0 Behaviour Management and Incident Response

The home adopts a positive behaviour support approach grounded in trauma-informed practice. Staff are trained to understand the emotional and psychological factors underlying challenging behaviour and to respond therapeutically. Individual behaviour support plans are tailored to each young person's specific triggers and effective de-escalation strategies.

Physical intervention is used only as a last resort in compliance with the Reducing the Need for Restraint and Restrictive Intervention guidance (2019). All incidents are recorded, reviewed, and reported in accordance with regulatory requirements. A clear complaints procedure is in place and all young people are informed of their rights including their right to contact Ofsted and their Independent Reviewing Officer.

7.0 Staff Training and Professional Development

All staff complete induction training before commencing unsupervised work with young people, covering safeguarding, health and safety, fire safety, first aid, medication management, and key policies. The provider supports staff working towards Level 3 and Level 5 Diplomas in Residential Childcare. Regular supervision, appraisal, reflective practice sessions, and team debriefs are embedded in the operational model.

8.0 Transition and Independence

Given the home accommodates young people up to the age of 17, pathway planning for residents approaching adulthood is a particular priority. The home works with commissioning authorities and pathway planning teams to ensure transition plans are in place well in advance of any move. For residents aged 16 and above, practical independence skills — cooking, budgeting, self-care — are built into the daily care programme in preparation for supported or independent living.

9.0 Monitoring and Quality Assurance

The Registered Manager maintains oversight through monthly management meetings, incident analysis, placement reviews, and regular consultation with young people and families. An independent person conducts visits to the home under Regulation 44 of the Children's Homes (England) Regulations 2015. The responsible individual conducts an annual quality of care review under Regulation 45, with findings used to drive continuous improvement.

10.0 Summary

This Care Management Plan demonstrates that the proposed two-place children's care home at 29 Cartmel Close, Unsworth, Bury, BL9 8JA will operate to the highest standard of professional care in full compliance with the Children's Homes (England) Regulations 2015 and Working Together to Safeguard Children (2026). The home provides a safe, stable, and nurturing environment for up to two young people aged 8–17 with EBD and SEMH needs, within a domestic setting that is entirely consistent with the residential character of Cartmel Close, Unsworth.